

Proactive Assistant Agents

Organizers:

Felipe Meneguzzi and Jean Oh

Carnegie Mellon University



Proactive Assistant Agents

Organizers:

Felipe Meneguzzi and Jean Oh

PAA says: You have forgotten to include your name. I will do that for you.

Proactive Assistant Agents

Organizers:

Felipe Meneguzzi and Jean Oh

Carnegie Mellon University

Presented by:

David V. Pynadath

University of Southern California

Problem Statement

- **Decide whether user needs assistance**
- **Determine what assistance to give**
- **Give assistance in useful way**

Problem Statement

- **Decide whether user needs assistance**

UM

- **Determine what assistance to give**

- **Give assistance in useful way**

Problem Statement

- **Decide whether user needs assistance**

UM

- **Determine what assistance to give**

AI

- **Give assistance in useful way**

Problem Statement

- **Decide whether user needs assistance**

UM

- **Determine what assistance to give**

AI

- **Give assistance in useful way**

HCI

Problem Statement

- **Decide whether user needs assistance**

UM

- **Determine what assistance to give**

AI

- **Give assistance in useful way**

HCI

$$\text{PAA} = \text{UM} + \text{AI} + \text{HCI}$$

Agent Tasks

- **Intelligent tutoring systems**
 - Folsom-Kovarik et al.
- **News reading**
 - Iacobelli et al.
- **Workflow management**
 - Gil et al.
- **Elder Care**
 - Han & Pereira, Lin & Makedon
- **Disaster Response, Threat Detection**

Challenges

Challenges

- **Building models**

Challenges

- **Building models**
- **Interpreting models**

Challenges

- **Building models**
- **Interpreting models**
- **Making decisions under uncertainty**

Challenges

- **Building models**
- **Interpreting models**
- **Making** **uncertainty**

PAA says: Your presentation is too long. I have deleted the remaining 17 challenges.

Solution Methods

- **Exploit social media to build models**
 - Facebook apps
 - Wikipedia
- **Semantic workflows**
- **Decision theory**
 - Bayesian networks
 - (PO)MDPs

Outstanding Issues

Outstanding Issues

- **How do we deal with naive users?**

Outstanding Issues

- **How do we deal with naive users?**
- **How do we quantify savings to user?**

Outstanding Issues

- **How do we deal with naive users?**
- **How do we deal with a user who says:**

PAA says: Your slides are too boring. I have inserted a picture of a sock monkey.

Thank You



- <http://www.cs.cmu.edu/paa-2010/>